

# **Parents/Guardians, Please follow these direction to set up video visitation!**



1. On your mobile device please download: **Zoom**
  - a. Do not sign in or attempt to set up an account
2. Your parent should email the facility at [NNJS.visitation@gmail.com](mailto:NNJS.visitation@gmail.com) and include the following information:
  - a. Resident's name
  - b. Your full name and relationship to the resident: Ex – Jane Doe, mother
  - c. Include a picture of your ID/driver's license so we can verify your identity.  
This is already a requirement in all visitation at NNJS
  - d. Include the Dates and times you are available in the email and we will respond with an appointment. The more availability you give NNJS, the better we will be able to serve your needs.
  - e. **MAKE SURE YOU HAVE ACCESS TO YOUR EMAIL FROM THAT MOBILE DEVICE.**
  - f. Be patient, we are doing our best to accommodate everyone.
3. Only parents/guardians & siblings are allowed to visit. Any violations of this will result in the loss of visitation for your child.
4. We are currently limiting visitation to once per week for about 50 minutes.

**Disclaimer: NNJS is providing this service as a temporary means to avoid any and all unnecessary contact while there is a pandemic level virus: Covid-19 (AKA Corona Virus). We will review all temporary measures concerning family and professional visitation every 30 days. Please understand that the safety and wellbeing of our youth and staff are now and have always been of the utmost importance. Please be patient with us as we navigate through uncharted waters and we will get through this together.**

**-Administration**